

# Pilot



The most powerful platform  
in the automotive industry

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We know the automotive industry like no one else. Implement today the most efficient tool with the best user experience and no minimum permanence.

Put aside those long, expensive and unwarranted projects. Pilot Solution® will change the way you implement high-performance CRM in your car dealership network.

Thanks to our **HUB PILOT** applications you can have multiple solutions to your daily challenges.





Further down you will find more of our features. It is important that you see a **DEMO** to understand the full potential of the platform.



### Leads application

Be in control of your leads throughout your Dealers.

Automate your leads entry and custom auto responses.

Multiple attention lines.



### Service schedule application

Connect your workshop with your customers thanks to our online booking.

Pilot is in charge of sending the information of their new appointments to your dealers.

Auto responses.

Custom settings sectors.

Detail of services / Estimated costs.



### Reporting application

Access consolidated information in its entire dealer network.

Leads entry.

Lost leads

Service appointments.

Ranking of services.

Car services' operation rate.



### Online catalog application

Create your online catalog for your network dealerships.

Digital data sheet

Photos.

Videos.

Links.



### Wholesale Application

We facilitate the management of orders and monitoring of sales to your car dealerships network.

Order entry.

Order approval.

Online stock.

Reporting.



### Contact Center application

Centralize your sales quality phone campaigns, after-sales or any other campaign that you need to carry out.

Reports to measure the performance of your call center.

Automatic loading of surveys.

Survey design with open and / or tabulated questions.

Email alerts for every negative result.

Online call recordings.



### Quality management application

Unify your claims, interact with your network of car dealers to guarantee the highest quality of service to your customers.

Ticket registration.

Complaints tracking.

Processes for every type of petitions.

Metrics and statistics of all your management.

Root cause of complaints.

# Pilot



Fast  
implementation



Salesmen  
training



No minimum  
permanence

For more information visit  
[www.pilotsolution.net](http://www.pilotsolution.net)



macOS



ANDROID APP ON  
Google play



Available on the iPhone  
App Store

